

## Interpreter Vendors at Adventist HealthCare

Vendor Name	Services	Fees			Contract
		Day Time & Advance Requests	Afterhours & Same Day Requests	Cancellation Policy	
Ad Astra	In-Person Interpreting	\$48/hr - Spanish	\$58/hr - Spanish	24 hrs notice	Renews Automatically
		\$50/hr - Other Languages	\$65/hr - Other Languages		
		\$73/hr - ASL	\$94/hr - ASL		
ASL Request	In-Person Interpreting	\$80-\$90/hr -ASL	\$100/hr - ASL	24 hrs notice	Renews Automatically
Cyracom*	Over the Phone	\$0.81/min	\$0.81/min	N/A	Renews Automatically (Vizient GPO Contract renews every 3 years)
	Video Remote Interpreting (VRI)	\$0.95/min	\$0.95/min	N/A	
	In-Person Interpreting	\$42/hr - Category I	\$42/hr - Category I	24 hrs notice	
		\$46/hr - Category II	\$46/hr - Category II		
		\$65/hr - Category III	\$65/hr - Category III		
\$65/hr - Category IV		\$65/hr - Category IV			
Liberty Language Services	In-Person Interpreting (Foreign Language Only)	\$50/hr - Spanish (1hr) \$40/hr - Spanish (2+hr)	N/A	24 hrs notice	Renews Automatically
		\$55/hr - Other (1hr) \$45/hr - Other (2+hr)			

**Please Note:**

- To schedule in-person foreign language or American Sign Language interpreters, contact your local language access staff (Sonia Burguillo at SGMC, Paul Souchar at Rehab, and Nursing Administration at WOMC).
- Ad Astra, ASL Request, Cyracom have two-hour minimum assignments for in-person interpreting. Liberty does not.

\*Cyracom Categories: I (Spanish), II (Arabic, Russian, Korean, Vietnamese, Cantonese, Mandarin, Portuguese), III (All Others), IV (ASL)

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